

Accessibility Statement

Collistar spa is committed to making its website accessible, in accordance with Law no. 4 of January 9, 2004.

This accessibility statement applies to collistar.com.

General information

Subject of the statement

Website

Website name

collistar.com

Technical specifications used

[WCAG 2.1 Level AA](#)

Compliance status

Not compliant

This website is not compliant with the requirements of Annex A of standard UNI CEI EN 301549, due to the cases of non-compliance listed below.

Measures taken

We use the AccessiBit accessibility widget to assist users with visual, motor, and cognitive impairments. Our team runs regular automated and manual audits against WCAG 2.1 Level AA criteria.

Non-accessible Content

1. **Non-compliance with Law 4/2004:** No
2. **Disproportionate burden:** No
3. **Content not falling within the scope of applicable legislation:** No

Non-compliant sections, content and functions

- C.9.1.1.1: Some non-text content has no text alternative serving an equivalent purpose
- C.9.1.3.1: In some sections the information, structure and relationships conveyed through presentation may not always be programmatically determinable or available in text for assistive technologies

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www.bolton.com

 Numero Verde 800824091

Società soggetta ad attività di direzione
e coordinamento di Bolton Group S.r.l.

Capitale Sociale € 1.050.000

R.E.A. 1361408

C.F. e R.I. Milano e P. IVA 10267000155

- C.9.1.3.2: In some cases, where the sequence in which content is presented affects its meaning, that sequence is only visual and not structural; a meaningful sequence is also not always guaranteed for documents
- C.9.1.3.3: Some instructions for understanding or operating content may rely solely on sensory characteristics, without text alternatives
- C.9.1.3.4: The display and operation of some content does not adapt to screen orientation
- C.9.1.3.5: The purpose of some input fields collecting user information may not always be programmatically determined, limiting accessibility for some assistive technologies
- C.9.1.4.1: In some sections colour may be used as the only visual means of conveying information or distinguishing elements, without text alternatives or other indicators
- C.9.1.4.3: In some sections the contrast between text and background may not reach the recommended minimum levels, making text hard to read for some users
- C.9.1.4.4: Some text, except captions and images of text, cannot be resized up to 200 percent without assistive technology and without loss of content or functionality
- C.9.1.4.5: A text alternative consistent with the images is not always present
- C.9.1.4.10: Content that does not require a two-dimensional layout (such as data tables or maps) does not reflow when the user-agent viewport size changes
- C.9.1.4.11: For some essential components, including their states, the colour contrast against adjacent elements does not exceed the 3:1 ratio
- C.9.1.4.12: When text spacing (line height, paragraph, letter or word spacing) is adjusted, some loss of information or content occurs
- C.9.1.4.13: Some additional content shown on hover or focus may not be fully dismissable, hoverable or persistent as specified
- C.9.2.1.4: Single-character key shortcuts cannot always be turned off, remapped, or limited to when a component has focus
- C.9.2.2.2: For some automatically started moving, blinking, scrolling or auto-updating information lasting more than five seconds or shown alongside other content, no mechanism is provided to pause, stop or hide it
- C.9.2.3.1: Some animations or flashing content may exceed the thresholds established to avoid triggering photosensitive seizures
- C.9.2.4.1: A mechanism to skip blocks of content repeated across web pages is missing
- C.9.2.4.2: Some web pages do not have titles that describe their topic or purpose
- C.9.2.4.3: On some web pages navigable sequentially where navigation order affects meaning and operation, some focusable objects do not receive focus in an order that preserves meaning and operability
- C.9.2.4.4: In some cases the purpose of a link may not be clearly determinable from the link text alone or its context
- C.9.2.4.5: In some sections more than one way to locate web pages within the site may not be available
- C.9.2.4.6: In some cases headings and/or labels do not sufficiently describe the content or function of elements
- C.9.2.4.7: On some interactive elements the focus indicator is not visible

- C.9.2.5.1: Some functionality using multipoint or path-based gestures may not be fully operable with a single pointer without a path-based gesture
- C.9.2.5.2: For some functionality operated by a single pointer, completion or cancellation on the up-event is not always guaranteed
- C.9.2.5.3: For some input fields the accessible name does not contain the visible label text, creating a mismatch between visible text and accessible label
- C.9.2.5.4: Some functionality operated by device or user motion may not always provide a means to disable motion actuation or prevent accidental activation
- C.9.3.1.2: The language of some passages that differ from the page default may not be programmatically declared
- C.9.3.2.1: In some sections, some user-interface components may unexpectedly trigger a change of context when they receive focus
- C.9.3.2.3: Some navigation mechanisms repeated across web pages within a set do not appear in the same relative order
- C.9.3.2.4: Some components with the same functionality within a set of web pages are not identified consistently
- C.9.3.3.1: In some sections input errors may not always be clearly identified and described to the user
- C.9.3.3.2: In some cases labels or instructions are not provided when content requires user input
- C.9.3.3.3: When an input error is detected and suggestions for correction are known, those suggestions are not always provided to the user, unless it would jeopardize the security or purpose of the content
- C.9.3.3.4: For some legal or financial transactions, or processes that modify/delete user data, adequate error-prevention mechanisms (reversal, checking or confirmation) may not always be available
- C.9.4.1.1: The pages' markup is not always conformant to its specification or contains errors, or duplicate attributes and IDs
- C.9.4.1.2: In some cases, for user-interface components (form elements, links, script-generated components...), the name, role, states, properties and values are not correct or set, or the user and assistive technologies are not notified when these change
- C.9.4.1.3: In some cases status messages are not presented so that assistive technologies can interpret them without moving focus

Known limitations

Some legacy pages may contain images without alternative text. We're actively reviewing and correcting these issues.

Accessible Alternatives: N/A

Issuing of the Accessibility Statement

This statement was prepared on September 23, 2026.

Method used to prepare the accessibility statement: Assessment carried out by a third party.

Feedback and Contact Details

Feedback and contact: Users can notify the provider of any cases of non-compliance with accessibility requirements or request information and content that has been excluded from the scope of the directive.

Feedback method

customercare@collistar.it

Accessibility officer

Collistar spa

Reporting to AgID

If the provider's response is unsatisfactory, or if the provider fails to respond within thirty days of the notification or request for information/report, the interested party may submit an official report to AgID.

The report, intended to initiate the institutional appeals procedure, may be submitted online by following the instructions and using the official contact channels made available by the Agency for Digital Italy on its institutional website at: <https://www.agid.gov.it/it/design-servizi/accessibilita>.

Information about the website

Date of website publication

September 1, 2020

Usability tests performed

No

Content Management System (CMS) used

Magento